

2007 Community Survey Results



Officer Jorgenson visits with neighbors in the 600 block of Tenth Street who have been meeting annually for over 16 years to keep their neighborhood safe.

**A call for Increased Partnerships
To reduce crime and the fear of crime in Menasha**

Results Prepared by:
Jeff Jorgenson

Purpose

Menasha Police Department has used citizen surveys randomly mailed to crime victims as a tool to solicit feedback on service assessments in the past. Menasha Police Department has never formally done a door to door survey of residents to collect their opinions pertaining to safety, crime, enforcement and the police department in general. The survey would also assist us in an analysis of police response and the effectiveness of that response to a variety of circumstances.



Left: MPD working proactively through Home Safe Home program to reunite family members.

Below: Scene from a bike safety event MPD taught.

Below and Left: MPD Honor Guard at the Calder stadium 9/11 memorial



Goals

The goals of the survey were to initiate a community survey to capture the opinions of the community in regards to crime safety and the effectiveness of the police department. The survey was developed in a way that its administration could be performed by college student interns and replicated annually to provide ongoing feedback to the department from different aldermanic districts and eventually provide comparable data among the districts and between the years. Since this is the first survey we also need to assess this tool and refine it to better collect real data which could be directly compared and serve as a resource to aid the direction and decisions of the police department.



Training for success...
Officer Paul Schepff
Lt Larry Bonneville
Officer Ginger Tralongo



Methods

The survey was conducted between 06-20-2007 through 8-04-2007 by Joshua Peterson, University of WI Oshkosh, and Peter Sawyer, University of WI Eau Claire. Josh and Peter were given a City map containing outlines of the aldermanic districts and told that they would be surveying Districts 1, 3 and 8. They were asked to vary the day of the week and times for which the survey work was performed. They asked the adult who answered the door if they would be willing to complete the survey and return it immediately (to save costs of postage). The respondent generally left the completed copy of the survey in the outside door of their home. Josh and Peter would collect the survey shortly after it was completed. Josh and Peter marked the collected surveys with the respective street and hundred block and entered that information for each survey we tabulated.

Typically when community surveys are mailed to the public one can expect a return rate of around 25%. Although Josh and Peter did not track the return rate officially, their subjective opinion was that they received more than 80% returned immediately. The survey work they performed was done on weekdays and weekends including morning and early evenings. Josh then collected each of the written comments which were submitted and provided them in a sum total which is included later in this report.



Peter Sawyer



Joshua Peterson

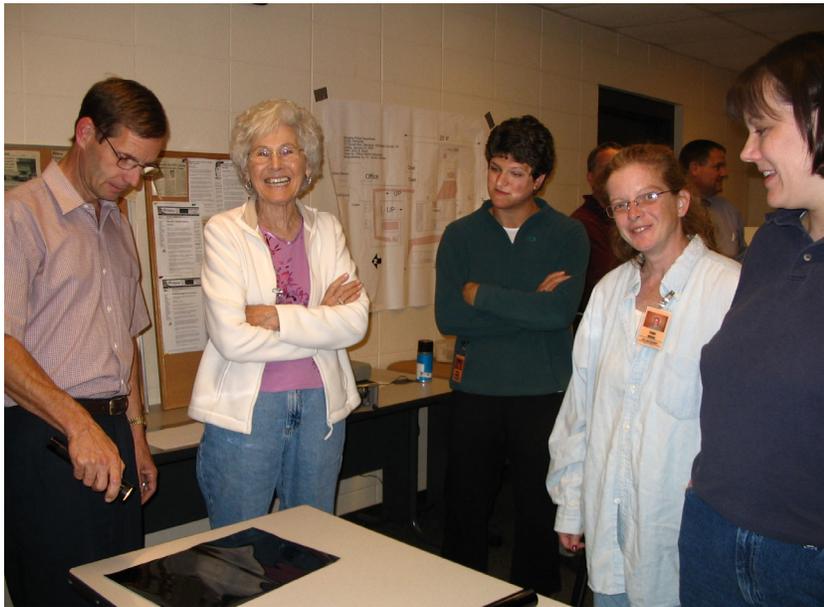
Results

The results of the survey are included in the following pages. Where appropriate all of the responses were added and divided by the total number of responses to form an average for the opinions registered. Then the standard deviation was also calculated to further show the strength or variance of that average. For those not familiar with standard deviation consider the following example: Take the standard deviation provided in the results and add and subtract it to the average. This is the range where 66% of all answers fell. The greater the standard deviation the more variance in the answers. The smaller the standard deviation the more confidence in the average.

EX.

Average	Standard Deviation	Range within 66% of answers fell
4.3	1.7	2.6 through 6.0 (great variance)
4.3	.5	3.8 through 4.8 (strong opinion)

2007 Citizen's
Academy
Crime Scene
Investigation night



Section I

The survey respondents used the 7 point scale below to rank their opinions to the survey statements in this section. The average and the standard deviation of their responses were tabulated to show their opinions and the strength of the opinions.

Mark your opinion to each statement.	Strongly Disagree 1	Disagree 2	Slightly Disagree 3	Neutral 4	Slightly Agree 5	Agree 6	Strongly Agree 7
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Question	Count	Average	Standard deviation	Analysis notes
1) I believe my neighborhood is safe.	320	5.73	1.22	
2) I believe my neighborhood is safer than other neighborhoods in the City of Menasha.	320	5.49	1.31	
3) I see police officers patrolling my neighborhood.	320	4.44	1.76	*1
4) I believe it is likely that my home will be broken into when I am not there.	320	2.67	1.38	
5) I believe it is likely I or my neighbors will be threatened, assaulted, or held up in my neighborhood.	320	2.065	1.09	*2
6) I believe it is likely neighborhood children will become involved in drugs in my neighborhood.	320	2.95	1.51	
7) I believe neighbors argue too much with each other.	320	2.075	1.20	
8) I know the names of all the children in homes I can see through my front window.	320	4.49	2.12	*3
9) At least once a year I gather with neighbors as a group	320	3.58	2.09	*4
11) I lock my home, garage and cars to avoid becoming a victim of a property crime.	320	5.97	1.46	
12) I believe drugs can be easily obtained in my neighborhood.	320	2.98	1.73	
13) I call police when I see something out of ordinary at a neighbors house or in my neighborhood.	319	5.25	1.58	

The survey respondents used the 5 point scale below to rank their opinions to the survey statements in this section. The average and the standard deviation of their responses were tabulated to show their opinions and the strength of the opinions.

Answer questions as they relate to IN YOUR NEIGHBORHOOD...	Never, Hardly Ever 1	Several times a year 2	Several times a month 3	Several times/ week 4	Several times a day 5
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	Count	Average	Standard Deviation	Analysis Notes
14) I call police for help	320	1.07	.29	*5
15) Elderly neighbors are victimized	320	1.03	.34	
16) I see people drinking too much alcohol	320	1.3	.77	
17) I see people who are using drugs	320	1.09	.50	
18) I hear about rape/sexual assaults	320	1.05	.32	
19) Home burglaries occur	320	1.16	.52	
20) Groups of teenager hanging around AND Causing trouble	320	1.36	.84	
21) People who don't live here frequenting my neighborhood	320	1.68	1.23	
22) Police in the neighborhood	320	2.23	1.31	
23) Theft from cars	320	1.12	.45	
24) Vandalism and graffiti	320	1.21	.57	
25) I feel scared at home during the daytime	320	1.04	.28	
26) I feel scared at home during darkness	320	1.175	.57	
27) Animal related problems in my neighborhood	320	1.42	.83	
28) I watch something that appears suspicious	320	1.44	.79	

Section II

The survey respondents used the 7 point scale below to rank their opinions to the survey statements in this section. The average and the standard deviation of their responses were tabulated to show their opinions and the strength of the opinions.

How would you feel...	Very unsafe 1	Unsafe 2	Slightly unsafe 3	No opinion 4	Slightly Safe 5	Safe 6	Very Safe 7
	Count	Average	Standard Deviation	Analysis Notes			
29) Walking alone in your neighborhood in general	320	6.13	.99				
30) Walking alone in your neighborhood in daylight	320	6.37	.93				
31) Walking alone in your neighborhood after dark	320	5.3	1.55	*6			
32) Walking with others in your neighborhood in daylight	320	6.59	.67				
33) Walking with others in your neighborhood after dark	320	6.07	1.11				
34) Walking alone in downtown during the day	320	5.88	1.38				
35) Walking alone downtown after dark	320	4.49	1.72				
36) Walking with others downtown during the day	320	6.1	1.18				
37) Walking with others downtown after dark	320	5.3	1.57	*6			
38) Being in Jefferson Park alone during the day	320	5.4	1.54	*6			
39) Being in Jefferson Park alone after dark	320	3.65	1.8	*6			
40) Being in Jefferson Park with others during the day	320	5.78	1.49				
41) Being in Jefferson Park with others after dark	320	4.65	1.75				
42) Being on the trail between Jefferson and Heckrodt Parks during day	320	4.88	1.58				
43) Being on the trail between Jefferson and Heckrodt Parks at night	320	3.57	1.66				
44) Walking the trails at Heckrodt Park during the day	320	5.19	1.5				
45) Walking the trails at Heckrodt Park at night (while they are open)	320	4.04	1.65				
46) Being at the Fourth of July fireworks celebration	320	5.46	1.52	*6			
47) Being at the New Years Eve celebration downtown	320	5.22	1.51	*6			
48) Being at home during the day	320	6.31	1.06				
49) Being at home after dark	320	6.05	1.23				

The survey respondents used the 7 point scale below to rank their opinions to the survey statements in this section. The average and the standard deviation of their responses were tabulated to show their opinions and the strength of the opinions.

Check the box that best describes your opinion	Strongly Disagree 1	Disagree 2	Slightly Disagree 3	No opinion 4	Slightly Agree 5	Agree 6	Strongly Agree 7
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	Count	Average	Standard Deviation	Analysis Notes
50) Police presence in my neighborhood is appropriate for the need.	320	5.24	1.49	
51) Police fulfill demands for traffic enforcement.	320	5.1	1.53	
52) Police department gives proper attention to minor crimes like thefts and vandalism	320	5.2	1.29	
53) Police department is providing appropriate community education and outreach programs	320	5.0	1.29	
54) Enforcement efforts are compatible with community needs	320	5.18	1.31	
55) Officers respond to emergency calls efficiently	320	5.46	1.23	
57) Officers treat people with respect	320	5.53	1.37	*7
58) Phone calls are handled professionally	320	5.32	1.44	
59) Officers are respected by the community	320	5.64	1.14	*7
60) A formal complaint brought against an officer will receive a fair, objective, and timely response	320	4.88	1.35	*7
61) Menasha police department does its job well	320	5.68	1.25	

Section III: Demographic Information

62. How long have you lived in Menasha?

	Less than 1 yr	1-3 years	4-10years	11-20 years	21+ years
Count:	23	39	89	56	112

63. How old are you?

	18-24	25-34	35-44	45-54	55-64	65+
Count:	12	47	93	74	44	49

64. Do you own or rent your home?

	OWN	RENT
Count:	290	29
Survey %	91%	9%
2000 Census for Menasha	61%	38.5%

65. What is your current employment status?

employed	unemployed	student	disabled	retired	homemaker	other
215	7	4	6	59	26	2

66. What is your race?

	Caucasian(white)	African American	Asian	Hispanic/Latino	Other
Count:	305	2	3	6	1
Survey %	95%	.6%	.9%	1.8%	.3%
East Central WI	91%	.7%	1.3%	3.11%	3.4%

Report on Changing Demographics by Kazimierz Zaniewski Identified the above comparable percentages for minorities in East Central WI.

FICTITIOUS EXAMPLE: The City of Menasha just received one hundred thousand dollars. Where would you put the money? Place money in amounts totaling 100 like the example on the left.

City Department	Min	Max	Avg	Standard Deviation	Mode Answ - count
67. Building Inspection	0	33	3.67	4.90	0-189
68. Community Development Dept	0	100	9.86	11.11	0-119
69. Finance Department	0	100	5.12	11.86	0-196
70. Neenah/Menasha Fire Rescue	0	50	16.65	10.28	20-75
71. Health Dept	0	100	8.95	9.95	0-124
72. Information Systems (technology)	0	50	5.07	6.48	0-173
73. Library	0	50	6.5	7.85	0-157
74. Parks and Recreation Dept	0	100	11.3	11.53	0-107
75. Police Dept	0	100	17.79	13.38	10-74
76. Streets/Public Works Dept.	0	100	14.03	13.47	0-100

FICTITIOUS EXAMPLE: Due to pressure from Neighborhood Watch groups the Common Council awarded an additional 10 thousand dollars into the police budget. Where would you put this money in increments of 1?

	Minimum	Maximum	Average	Standard Deviation	Mode Answer-count
77. Crime prevention	0	10	2.19	1.47	2-103
78. Equipment and Technology	0	7	1.42	1.08	0-96
79. Overtime for directed/targeted enforcement of problem areas	0	10	2.24	1.70	2-87
80. Specialized training for officers	0	10	1.45	1.24	1-99
81. Traffic enforcement overtime	0	10	1.08	1.30	0-149
83. Community Outreach Programming	0	10	1.38	1.55	0-121

CRT team during a training incident.



Analysis

The following section describes sections of the survey which I found noteworthy.

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1. Question # 3: I see police officers patrolling my neighborhood was answered either neutral or in agreement by 70% of the respondents in the survey. Considering we have over 70 miles of roadway and usually 2-3 officers per shift it is good to hear we are being recognized for being in the neighborhoods. Incidentally, we did receive some low marks on this question. When I saw a low number on this question I checked the results from other neighbors on the street and found those neighbors had scored us higher. In other words we didn't receive all low marks from one area in particular but rather we received low marks from some houses throughout the City but overall we scored above neutral on this question.
2. Question # 5: I believe it is likely I or my neighbors will be threatened, assaulted, or held up in my neighborhood was answered as neutral or disagree by 95% of the respondents. This would be an accurate portrait of our crime statistics as well as we certainly do have crime in neighborhoods but overall we consistently rank in the top ten of safest cities/ metro areas for the entire country.
3. Question # 8: I know the names of all the children in the homes I can see through my front window was answered by only 54% of respondents in agreement. This is an area where the police department really needs civic support. We often hear complaints of kids in the neighborhood hanging out or causing trouble but if neighbors took the time to meet these kids they would have a better influence to curb undesirable activities with the kids themselves or through their parents.
4. Question # 9: At least once a year I gather with neighbors as a group was answered in agreement by only 33% of respondents. Neighborhood watch programs are only sustainable when they have citizens who are willing to step forward and take the lead to insure the meetings continue and the relationships are built to last. Initiation of neighborhood watch programs consistently lead to an increase in service for police departments but an overall decrease in serious crime as neighbors feel personally responsible for the safety and well being of the entire neighborhood rather than just their property.
5. Question # 14: I call police for help was answered almost unanimously as never or hardly ever. This may show we are reaching a group of citizens who we rarely are called to serve or that most citizens do not need to call the police for service or further yet that the citizens just do not call the police whether they need to or not. I will look at rewording this question to better capture the essence of that answer.
6. **Section II** questions 29 through 49 show us a couple of areas where the City may evaluate to explore change to increase safety and the perceptions of safety.

Question 31 and 37 had answers which were practically identical and surprising. The comparison would be that the survey respondents felt only slightly safe while walking alone in their neighborhood after dark and only slightly safe while walking with others in the downtown after dark. This strikes me as peculiar as I would have suspected that more people would feel less safe alone than in a group. It appears to me that we could continue our work downtown to improve safety perceptions of group travel downtown.

Question 38 and 39 show that the perception of safety on average in Jefferson Park goes from slightly safe in the daytime to slightly unsafe at dark. Most importantly we should note the higher standard deviation noting many differing opinions to the question. This may be a question which we would look to compare through the years and see if the answers were attributed to the negative publicity this Summer at the park influencing the survey. In addition, due to the negative publicity the Parks Department is looking to incorporate some target hardening approaches which too could positively influence the safety perceptions at the park after dark. On a

related note, being alone in Jefferson Park after dark and being on the trail between Jefferson Park and Heckrodt after dark both received slightly unsafe averages overall.

Questions 46 and 47 also intrigued me as the respondents indicated on average that attending the 4th of July fireworks and the New Years Eve fireworks both received slightly safe marks. The police department generally provides no extra staff other than Auxiliary Officers to the New Years Eve night where the Independence Day activities generally require the entire Auxiliary Police force, the 3 investigators, 2 school liaison officers, and the crime prevention officer all to assist as well as running 12 hour overlap shifts with scheduled patrol officers. The Independence Day duties include traffic direction and dealing with alcohol related occurrences in and around the park.

7. Section II Questions 50-61

Overall, this section you can see a positive lean in agreement with the functioning of the police department. Question # 57 and 59 showed the greatest support indicating the police officers treat people with respect and the community in turn respects the police officers.

Question # 60 A formal complaint brought against an officer will receive a fair, objective and timely response shows the weakest support registering at no opinion. I wonder if the media's active role in following the process for Neenah Police Department and Officer Dringoli has influenced the answers to this question as that investigation continued to make headlines for more than 2 years. This may have shifted public opinion to be more skeptical of police internal investigations, their processes, and the length of those processes.

8. Section III Demographics

This section provides insight into the types of people who were providing the opinions for the survey questions. This section I plan to add a question to address the respondent's sex so I can better analyze the answers especially as they relate to safety and fear. It appears we got a much stronger turnout from individuals who owned their homes than from persons who rent. 2000 Census data would show Menasha to be 61% owner occupied and 38% rental based. In regards to minority response to the survey I compared figures for East Central WI obtained from Kazimierz Zaniewski report on the Changing Demographics of the Region. It appears overall we were slightly under those statistics for our reporting. In addition I did not filter for Indian specifically which could be helpful to this area.



Officer Jeff Jorgenson expressing appreciation for the Menasha Joint School District adult class of English language learners from Menasha.

9. Financial Appropriations and Priority Rankings

Although some may find this arbitrary and not helpful I considered it a great exercise in priorities and as you can see the respondents did spend some time thinking in these exercises. It should be noted that there were a number of people who didn't complete these portions or did so in a way that I could not interpret for analysis. I filtered any response that was not within 30 dollars of the top section either way. In addition I also manipulated some answers which were provided in thousands instead of hundreds. After the above verification occurred we had a sample size of 270 respondents and their averages and standard deviations were recorded in the charts. I also recorded the minimum and maximum reported by respondents. An initial observation which immediately stood out was the 4 categories which never received a vote for all of the funds. I was surprised to see the Fire Department not receive a full 100 vote as one would think in terms of public safety that police and fire would have been a difficult department to compete with. Realistically though it appears that each department received a piece of the money overall without establishing any obvious trends. In addition I then provided the mode which is the answer which was received the most. The number following the mode is the number of respondents who gave that answer to show the strength of the mode. As you can see with the mode the Fire Department received a vote of 1/5th of the total monies by about a third of the respondents. This made more sense as firefighters are typically perceived favorably by everyone.

In regards to the police department financial appropriations and ranking I was surprised to see the traffic enforcement receive the lowest marks as we frequently receive calls for service involving speeding cars on residential streets, however respondents feel extra money should be spent on everything else overall. I was surprised to see equipment and technology was the only category not receiving a full vote of 10. It appears that respondents spread the money throughout the categories predominately without establishing an obvious trend or direction.

The survey results showed some very positive remarks about the police department and the City of Menasha in general. These positive results reinforced the resident's appreciation for the work performed by the police department. The survey also sent a positive message to the community that the police department is interested in the perspectives of its citizens.

10. Remarks from the surveys

The following remarks were captured from the surveys where the survey respondent included remarks either in general or to a specific question. These remarks were translated verbatim by our intern Josh Peterson.

Date: 8/7/07 District: 8 Street: Deer Haven Block: 2000

We would like to see more patrols on Southfield and at Barker Farm Park. We moved here because it was a nice neighborhood. We want it to stay that way.

3.) I see police officers patrolling my neighborhood.....Barley ever

8.) I know the names of all the children in homes I can see through my front window.....& Backyard too

9.) At least once a year I gather with neighbors as a group.....weekly!

12.) I believe drugs can be easily obtained in my neighborhood...@ the park.

13.) I call police when I see something out of ordinary at a neighbor's house or in my neighborhood...@ the park (Barker Farm Park)

14.) I call police for help...for the park

17.) I see people who are using drugs..@ the park

20.) Groups of teenager hanging around AND causing trouble.... @ the park

21.) People who don't live here frequenting my neighborhood....park.

24.) Vandalism and graffiti.....park.

28.) I watch something that appears suspicious...park.

Date: 8/4/07 District: 8 Street: Deer Haven Block: 2000

9.) At least once a year I gather with neighbors as a group...(weekly)

12.) I believe drugs can be easily obtained in my neighborhood.....The Park!

13.) I call police when I see something out of ordinary at a neighbors house or in my neighborhood...The Park.

20.) Groups of teenager hanging around AND Causing trouble...The Park.

69.) Finance Department...IF that's for lowering property taxes...100%

76.) Streets/Public Works Dept...100%-Old Manitowoc especially!

79.) Overtime for directed/targeted enforcement of problem areas...10 skate Park

Date: 8/4/07 District: 8 Street: Pinewood Ct. Block: 2000

69.) Finance Department....100 (to lower property taxes).

Date: 8/4/07 District: 8 Street: Fieldview Dr. Block: 1200

69.) Finance Department...+ 5 Work on personality.

76.) Streets/Public Works Department... +0 The City plows and salts too much.

Date: 8/16/07 District: 3 Street: Depere Block: 1200

7.) I believe neighbors argue to much with each other...Some do

12.) I believe drugs can be easily obtained in my neighborhood...Duplexes-transient neighbors.

22.) Police in the neighborhood...PDQ nearby.

50.) Police presence in my neighborhood is appropriate for the need....Speeders/school.

Date: 7/16/07 District: 3 Street: Depere Block: 1200

Majority of problems in this area are drug related and speeding. There are many small children on Depere Street and the traffic drivers very fast.

Date: 7/16/07 **District:** 3 **Street:** Appleton **Block:**1200

We have only been a resident of Menasha for a little over a year. So far so good. We love our neighborhood and feel very safe. We have great neighbors very involved with their children and keep their properties tidy and neat.

Date: 7/16/07 **District:** 3 **Street:** Appleton **Block:**1200

24.) Vandalism and graffiti...at Gegan school every year.

46.) Being at the Fourth of July Fireworks celebration...Too many people are shooting off their own fireworks, its very scary!

Date: 7/28/07 **District:** 8 **Street:** Lawndale **Block:**1100

75.) Police Dept....100% Fight Gangs.

79.) Overtime for directed/targeted enforcement of problem areas....100% Gangs.

Date: 7/28/07 **District:** 8 **Street:** ? **Block:**100

I wish officers would give out more tickets to people who play music way to loud all over the state in every city and village. I want to keep my hearing for as long as possible, thank you.

Date: 8/04/07 **District:** 8 **Street:** Southfield **Block:**1100

51.) Police fulfill demands for traffic enforcement... A lot of speeders, too busy writing parking tickets.

Date: 8/04/07 **District:** 8 **Street:** Mossheaven Ct. **Block:**1000

In my neighborhood on 8th street and Arthur police responded to my call when my son's foot was stuck in a bike ½ hour after the incident.

-Eating a donut

-He was young and crying, I cut the wires the best I could on the bike to help. Even though the officers did not help, I had to fill out a report.

Date: 8/04/07 **District:** 8 **Street:** Deer Haven Dr. **Block:**1200

13.) I call police when I see something out of ordinary at a neighbors house or in my neighborhood...I would but its not been necessary.

Date: 7/11/07 District: 2 Street: ? Block: 100

No questions about fireworks?...Looking forward to reading some analysis of your survey.

Date: 6/20/07 District: 1 Street: Lopas Block: 300

Why is it that a person can park his truck across the sidewalk daily and nightly without penalty. But every time someone parks on the wrong side of the street they get a ticket?

Date: 6/20/07 District: 1 Street: Lopas Block: 300

43.) Being on the trail between Jefferson and Heckrodt Parks at night....Didn't know there was one, but probably would not use it at night, safety concerns.

I don't care to be around crowds that encourage heavy drinking or allow..

Boogie and the Yo Yo's "drive some more, drink some more, fill your cups again".

Date: 6/20/07 District: 1 Street: Cleveland Block: 300

I have only lived in Menasha for 6 months! So far I think the police and fire departments do a great job.

Date: 6/20/07 District: 1 Street: Elm Block: 300

Could anyone due something about our street (Elm) being off the summer parking restrictions (even and odd) because we can only park on the odd side all the time? *Thank you for any involvement you may have had in putting the street light back by our house (345).

Date: 6/20/07 District: 1 Street: Elm Block: 300

The main problem I observe in this neighborhood is a lack of enforcing existing laws and ordinances. Cars parked in yards or on the street in violation of ordinances. Cars speeding down the streets (sometimes motorcycles too) day and night. Cars with stereos blasting away day and night (no as often as it used to be). People putting up sheds and garages that fill up the yards and increase drainage problems. In winter some sidewalks remain unshoveled.

Date: 6/20/07 District: 1 Street: Elm Block: 300

We have noticed an increase of the speed in the traffic on our street. It would be helpful if bicycle traffic and safety laws were enforced. I have seen many children and adults disregard stop signs and other traffic rules while on their bikes.

Date: 7/11/07 District: 3 Street: 9th Block: 700

This survey is a good idea, thank you!!!!

#46- To be safer during this time directed towards traffic around the area where all the fireworks are lit.

#47- A new celebration every year or so with maybe the Police Department handing out Hot Chocolate and Coffee with the monies raised and all would go back into helping Menasha Community.

On 9th Street traffic at times way to fast.

People use cell phones while driving. Bad idea. Even worse is Police Officers are using cell phones as well while driving????

Date: 7/11/07 District: 3 Street: Mani. Block: 700

Responding to questions 67-76....DOWNTOWN REVITALIZATION!!

Date: 7/16/07 District: 3 Street: Bechwood Block: 1200

Responding to questions 67-83...Allocate evenly! I would like to see an anti-smoking program implemented. There is a huge smoking problem in this city.

Date: 7/16/07 District: 3 Street: 10th Block: 600

Consolidating with Neenah P.D. would be the best thing MPD could do for the community.

Date: 7/16/07 District: 3 Street: 10th Block: 600

9.) At least once a year I gather with neighbors as a group...We have a strong neighborhood watch.

Responding to questions 67-76...Put money in bank and watch where it is spent.

Date: 7/16/07 District: 3 Street: 10th Block: 600

Keep checking Depere St. Apartments between 9th and Airport Road, thanks.

Date: 7/11/07 District: 1 Street: ? Block: ?

P.S. Why they don't pick up recyclables more often (every other wk).

Date: 7/28/07 District: 8 Street: Dakota Grove Block: 200

27.) Animal related problems in my neighborhood...Dog day care, dogs are loudly barking.

Date: 7/28/07 District: 8 Street: Dakota Grove Block: 100

Too many bars in the Menasha City limits, does not mix well with the low lifes that hang out at these establishments.

Date: 7/28/07 **District:** 8 **Street:** ? **Block:**400

*Have not had need to call upon police services, not aware of others in are need to either.

Date: 7/28/07 **District:** 8 **Street:** Honey Bunch Ct. **Block:**1200

I barely live in the city of Menasha. Our police contact is very limited as we are surrounded by different municipalities. I have serious concerns as to whether or not we would receive a proper response time from any emergency service should that need ever arise. If you have any questions feel free to call 991-0320 Deb Strauss.

Date: 7/28/07 **District:** 8 **Street:** Still Meadow Lane **Block:**1100

11.) I lock my home, garage and cars to avoid becoming a victim of a property crime....Had a theft.

Date: 7/28/07 **District:** 8 **Street:** Sugar Bridge Ct. **Block:**2312

Lack of speeding patrol on both Still Meadow and Manitowoc Rd. This is getting very bad and no one seems to care.

Date: 7/28/07 **District:** 8 **Street:** Meadow View **Block:**200

I feel relatively safe in my immediate neighborhood, but there are rentals down the street that I feel may be dealing drugs. Also, people drive too fast on Meadow View. I am concerned for my kids and the others in the area.

Date: 7/28/07 **District:** 8 **Street:** Deerfield **Block:**1000

Due to a lot of maturing teenagers, especially in the rental units nearby, we would like to see a greater police presence here. There is a lot of excessive speeding on Eugene and Deerfield-bikes and cars-, as well as groups of teenage out in the streets all hours of the night making noise. There area a number of families with new young children that are at risk.

Date: 7/28/07 **District:** 8 **Street:** Greendale **Block:**1300

I had a new mailbox set on fire 1 or 2 yrs ago.

Date: 7/28/07 **District:** 8 **Street:** Greendale **Block:**1300

In response to questions 67-76...Start and animal control department 100%

12.) I believe drugs can be easily obtained in my neighborhood...Not right in our neighborhood, but within a couple of blocks.

35.) Walking alone downtown after dark....Depends on if you're a man or a women.

Following is a copy of the actual survey handed out to each of the respondents

Section I: Your Neighborhood

Mark your opinion to each statement.	Strongly Disagree	Disagree	Slightly Disagree	Neutral	Slightly Agree	Agree	Strongly Agree
1) I believe my neighborhood is safe.							
2) I believe my neighborhood is safer than other neighborhoods in the City of Menasha.							
3) I see police officers patrolling my neighborhood.							
4) I believe it is likely that my home will be broken into when I am not there.							
5) I believe it is likely I or my neighbors will be threatened, assaulted, or held up in my neighborhood.							
6) I believe it is likely neighborhood children will become involved in drugs in my neighborhood.							
7) I believe neighbors argue too much with each other.							
8) I know the names of all the children in homes I can see through my front window.							
9) At least once a year I gather with neighbors as a group							
11) I lock my home, garage and cars to avoid becoming a victim of a property crime.							
12) I believe drugs can be easily obtained in my neighborhood.							
13) I call police when I see something out of ordinary at a neighbors house or in my neighborhood.							

Check the box that best describes your opinion to each statement.

Answer questions as they relate to IN YOUR NEIGHBORHOOD...	Never, Hardly ever	Several times a year	Several times a month	Several times/ week	Several times a day
14) I call police for help					
15) Elderly neighbors are victimized					
16) I see people drinking too much alcohol					
17) I see people who are using drugs					
18) I hear about rape/sexual assaults					
19) Home burglaries occur					
20) Groups of teenager hanging around AND Causing trouble					
21) People who don't live here frequenting my neighborhood					
22) Police in the neighborhood					
23) Theft from cars					
24) Vandalism and graffiti					
25) I feel scared at home during the daytime					
26) I feel scared at home during darkness					
27) Animal related problems in my neighborhood					
28) I watch something that appears suspicious					

Section II: Crime Perceptions and Police Perceptions

How would you feel...	Very unsafe	Unsafe	Slightly unsafe	No opinion	Slightly Safe	Safe	Very Safe
29) Walking alone in your neighborhood in general							
30) Walking alone in your neighborhood in daylight							
31) Walking alone in your neighborhood after dark							
32) Walking with others in your neighborhood in daylight							
33) Walking with others in your neighborhood after dark							
34) Walking alone in downtown during the day							
35) Walking alone downtown after dark							
36) Walking with others downtown during the day							
37) Walking with others downtown after dark							
38) Being in Jefferson Park alone during the day							
39) Being in Jefferson Park alone after dark							
40) Being in Jefferson Park with others during the day							
41) Being in Jefferson Park with others after dark							
42) Being on the trail between Jefferson and Heckrodt Parks during day							
43) Being on the trail between Jefferson and Heckrodt Parks at night							
44) Walking the trails at Heckrodt Park during the day							
45) Walking the trails at Heckrodt Park at night (while they are open)							
46) Being at the Fourth of July fireworks celebration							
47) Being at the New Years Eve celebration downtown							
48) Being at home during the day							
49) Being at home after dark							

Check the box that best describes your opinion	Strongly Disagree	Disagree	Slightly Disagree	No opinion	Slightly Agree	Agree	Strongly Agree
50) Police presence in my neighborhood is appropriate for the need.							
51) Police fulfill demands for traffic enforcement.							
52) Police department gives proper attention to minor crimes like thefts and vandalism							
53) Police department is providing appropriate community education and outreach programs							
54) Enforcement efforts are compatible with community needs							
55) Officers respond to emergency calls efficiently							
57) Officers treat people with respect							
58) Phone calls are handled professionally							
59) Officers are respected by the community							
60) A formal complaint brought against an officer will receive a fair, objective, and timely response							
61) Menasha police department does its job well							

Section III: Demographic Information

62. How long have you lived in Menasha?

Less than 1 yr 1-3 years 4-10years 11-20 years 21+ years

63. How old are you?

18-24 25-34 35-44 45-54 55-64 65+

64. Do you own or rent your home?

OWN RENT

65. What is your current employment status?

employed unemployed student disabled retired homemaker other

66. What is your race? Caucasian(white)

African American Asian Hispanic/Latino Other

FICTITIOUS EXAMPLE: The City of Menasha just received one hundred thousand dollars. Where would you put the money? Place money in amounts totaling 100 like the example on the left.

EXAMPLE	City Department	YOUR Choice
15	67. Building Inspection	
+25	68. Community Development Dept	
+20	69. Finance Department	
+20	70. Neenah/Menasha Fire Rescue	
+10	71. Health Dept	
+0	72. Information Systems (technology)	
+0	73. Library	
	74. Parks and Recreation Dept	
+0	75. Police Dept	
+0	76. Streets/Public Works Dept.	
=100	Total = 100 (thousand)	=100

FICTITIOUS EXAMPLE: Due to pressure from Neighborhood Watch groups the Common Council awarded an additional 10 thousand dollars into the police budget. Where would you put this money in increments of 1?

Example		YOUR Choice
2	77. Crime prevention	
+1	78. Equipment and Technology	
+3	79. Overtime for directed/targeted enforcement of problem areas	
+1	80. Specialized training for officers	
+3	81. Traffic enforcement overtime	
+0	83. Community Outreach Programming	
=10	Total = 10 (thousand)	=10

Do Not Complete This section. Intern use only

DATE _____ DISTRICT _____ STREET _____ BLOCK _____